## ePlus Project Management Team

**Account Executive** - Responsible for over all account management including but not limited to initial relationship establishment, documentation negotiation, executive level interaction, and problem escalation and resolution.

Account Executive- Mark Caton

(858) 756-7568- Direct (619) 807-0202- Cell mcaton@eplus.com

**Account Manager** - Responsible for day to day account interaction, user assistance and problem resolution.

Team Leader- Sandra Lewis

(703) 984-8172- Direct <u>slewis@eplus.com</u>

**Vice President of CRM** - Responsible for implementation process and ongoing operation of Procure+ and Manage+. Mindy will also be responsible for ongoing maintenance and upgrade of the Procure+ and Manage+ systems.

Vice President of Operations- Mindy Barton

(703) 984-8190- Direct (703) 675-0662- Cell mbarton@eplus.com

**Manage of CRM**- Responsible for overseeing the day-to-day operations for all customers. Debra will ensure that the highest quality of customer service is achieved.

Manager of CRM – Debra Vaughn (703) 984-8050- Direct <u>dvaughn@eplus.com</u>

**Administrator** - A dedicated group of ePlus employees that will be led by the Account Manager to provide the State with the highest level of service. The team will be responsible for the day to day operations, which includes but is not limited to, Processing daily orders, reconciling/processing invoices and handling any issues with the customers may have.

Administrator- Sara Akhtar (703) 984-8167-direct sakhtar@eplus.com

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